



AN ISO 9001 CERTIFIED

 Messages	General Complaint 		Registration - Tenant - Servant - Locked Premises
Friend's of Police			Crime Reporting for Women - Registration for Women Counseling
About City 		Missing People 	 Find Your Police Station
	Police Help	Senior Citizen - Senior Citizen Registration	



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ihelp kiosk

a one touch inter-active solution

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The Company

We Impreton systems Pvt. Ltd. ISO 9001-2008 certified company glad to introduce our self to you for all in one IT solution provider. We are the pioneer in the field and providing different solution to government departments across the country we are into Software Solutions, hardware supplies and solution, Data Management, variable Data printing, outsourcing. We are currently working with many department of Govt. of government and many other states.

We have a huge client base like Gujarat Police , NIC, BHEL ,NABARD , Indian Railway ,BSF , CRPF, Indian army ,Revenue Department Gujarat ,and many more as we have seen Gujarat is growing higher and higher in Information technology we have all the product for your need with DGS&D rate contract.

ihelp Kiosk

a one touch inter-active solution



Kiosk Feature

Written Complaint • Audio - Video Complaint • Various Registration

Project Overview

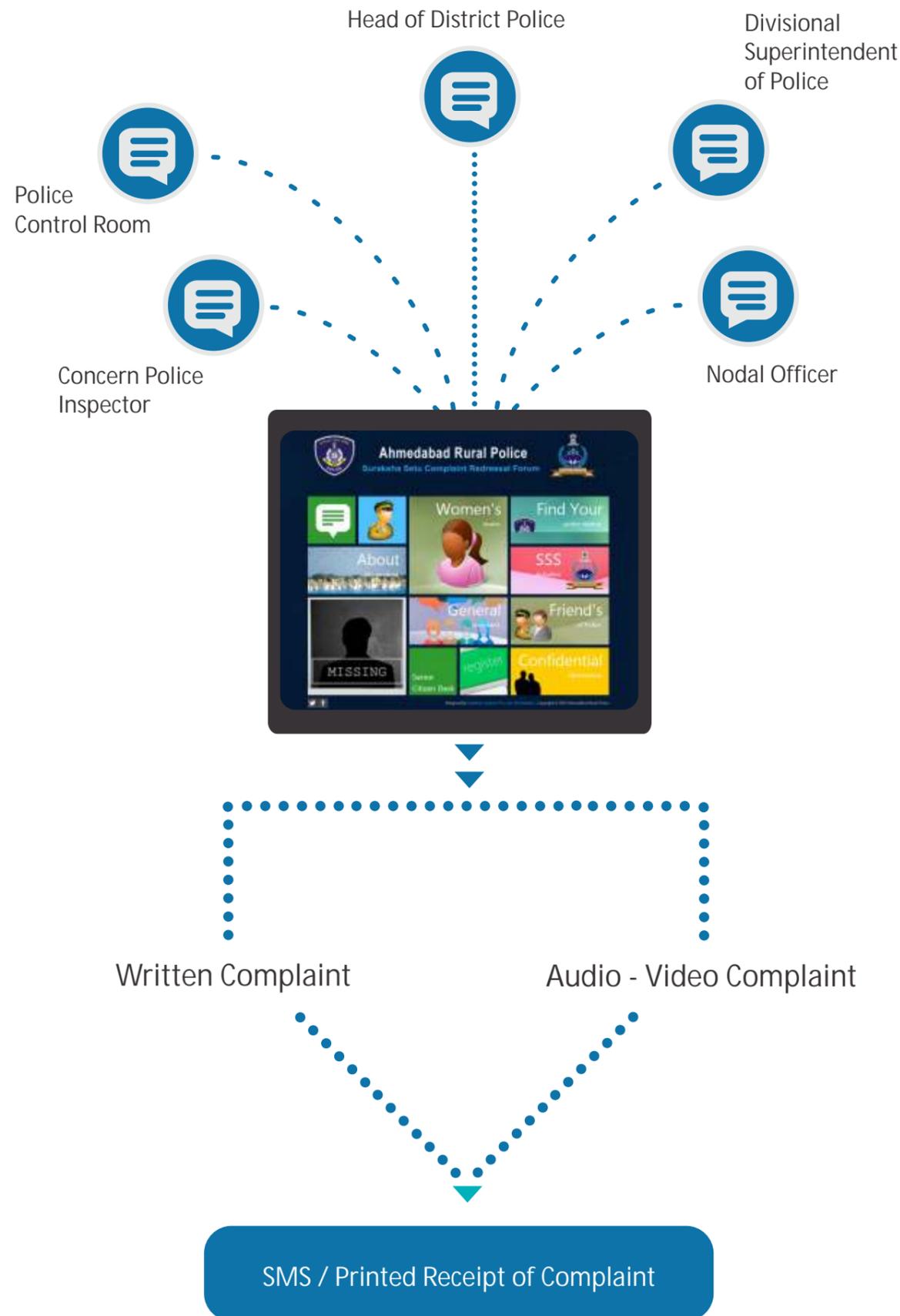
Under the guidelines and collaborative idea development from Gujarat Police Department and us, the concept of e-assistance to community has been successfully implemented in major cities across Gujarat via ihelp Kiosk. Name has been given like "Jan Suraksha Seva Kendra", "Suraksha Setu Complaint Redressal Forum" This project has been set up with an aim to shorten the turnaround time of the complaints and feedbacks received from the society.

The ihelp Kiosk is specifically designed to bring safety to society at their fingertips using the latest combination of Electronics and Information Technology. The ihelp kiosk enables the citizens to promote a Crime Free Society while utilizing the latest technology. On other hand, same technology enables the law enforcing authority to take prompt action with accurate decisions to bring peace to society.

We have developed software in such a way, Crime Complain takes a few second to reach concerned Police station, Dy. SP and Superintendent of police with the Name, Address Contact No. and the photo graph of complainer by E-mail.

Complainer will get the receipt at the end of complain process and they will receive SMS for the confirmation with the registration number and concerned police station contact number . Even this kiosk work as informatics also information like distance of police station name of in-charge officer their contact number.

Process Flow of Proposed System



Designing, Operating, Maintaining & Support

- A Specialized facility for review of complaint if the concern police officer, has not taken action in given time kiosk can send reminder of complaint to all concern office Automatically.
- Every 15 Day Auto - Report generation and mail to concern police officers.
- The User interface is designed to accommodate wide verity of users. The interface can be comfortably used by anyone to report their concern even if they have never used a computer before.
- The design of the kiosk is very sturdy and secure as unauthorized entry will be restricted. The updates and maintenance of the kiosk can be performed virtually for the software. For the Hardware, a dedicated team of manpower will be there to perform the preventative and regular maintenance.
- The User Interface depicts a smart phone in native language or any language the user selects. If the user cannot type on keyboard, he/she has option to simply Audio/Video record their concerns and send the message directly to the authority. This will be the most effective tool to receive the complaints and act on it in NO TIME.
- A dedicated technology to support the community 24/7, 365 days with interactive User Interface which works on latest platform to assure the delivery of inputs to that Right Authority in No Time. The kiosk will be virtually connected with the Central Server. Furthermore, if there is no network connection, then the kiosk is capable of holding its data intact and safe, until it gets an opportunity of window to connect next time upon which it transfers its contents. This is specifically targeted for distant villages and areas.

Android App



Announcement

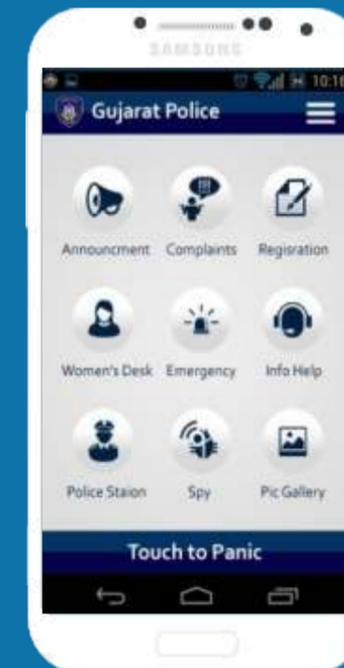
Important announcements related to general people, such as floods, cyclone, earthquake, major accidents and other natural calamities

Complaint

All types of complaints for general people

Registration

It is a mandatory registration for Tenant, Servant, Senior Citizen staying alone, non-use of house.



Emergency

Help line Nos. like hospitals, blood banks, ambulance, fire-brigade.

Info Help

Traffic Rules & Regulations, Laws, Policeman names, Designation & contact Nos., Police station address with telephone nos.,

Pic Gallery

News, events & functions, specially designed photo gallery for public awareness.

Main functions

There are two main functions on this App viz. (1) Panic Button and (2) Suicide Button, specially designed for women in distress and senior citizens. Both these functions are controlled directly by Police Station.

How it Work ?

Panic Button

Press panic button in the event of any emergencies like critical condition, eve-teasing trespassing in prohibited/danger area, domestic harassment. After pressing panic button, your message with location will be sent to the located area police station without any charges of enduser. The Police in turn will ascertain the correctness of such call.

Suicide Button

Press suicide button if anybody is found committing suicide as well as seek any type of ladies counseling directly by counselor without

पल-पल इंडिया
टेक्नोलॉजी
गुरुवार 24 जुलाई, 2014

मुख्य पृष्ठ राजनीति कारोबार मल्टीप्लेक्स टेक्नोलॉजी विध्वं एनजीओ क्रिकेट आवाज **LIVE** समय

नई दिल्ली महाराष्ट्र म.प्र. छत्तीसगढ़ राजस्थान बिहार झारखंड उ.प्र. उत्तराखंड गुजरात उड़ीसा प.बंगाल असम जम्मू कश्मीर

पुलिस रिपोर्ट न लिखे तो एटीएम में दर्ज करें अपनी कप्लेन और पुलिसवाले की शिकायत

पुलिस समय : 16:28:42 PM / Sat, Jul 12th, 2014

अहमदाबाद. टेक्नोसैवी प्रधानमंत्री नरेन्द्र मोदी के गृहप्रदेश में ही यह संभव था कि टेक्नोलॉजी के माध्यम से पुलिस पर अंकुश लगाया जा सके. सारे देश में यह एक आम शिकायत है कि पुलिस रिपोर्ट नहीं लिखती. पुलिस की इसी प्रवृत्ति पर रोक लगाने के लिए गुजरात के साणंद में एक ऐसी एटीएम जैसी मशीन लगाई

पुलिस रिपोर्ट न लिखे तो एटीएम में दर्ज करें अपनी कप्लेन और पुलिसवाले की शिकायत

देन को घटती से उतरने से रोकेगा डिटेक्टर डिवाइस देले में जानमान का बहा नुकसान नहीं होगा

हिन्दी को न्याय की भाषा बनाने में लूटे हाईकोर्ट थोफ जस्टिस संविधान के अनुच्छेद 348(2) में प्रावधान है. कमीन हिंदी में बहस कर सकते हैं.

धन और पुत्र देनेवाला होता है सही दिशा में बना बरवाजा ऐसा द्वार धन तथा पुत्र देनेवाला होता है

असामान्य विवाह परम्पराएं जो बन गई हैं ट्यू कहीं से धर्म और धर्म के पीछे टुकड़े होते हैं या कहीं स्वतंत्र और उन्मुक्त

घर पर ही बनाए रखभरी रखलाई अबको घर पर ही रख मलाई बनना बतारे हैं

Article covered in Pal-Pal India for successful implementation of Project.

NDTV airtel GET ONE POSTPAID PLAN FOR THE WHOLE FAMILY Know more

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Soon, ATM-Style Machines to Help Citizens Log Police Complaints

NEW DELHI: There is good news for those who dread registering a complaint at a police station. The government may soon launch a hi-tech project that will minimise policemen's interference and make the police accountable for not taking note of complaints from citizens.

Article covered in NDTV website for successful implementation of Project.

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Now, type or record your complaint at police kiosk
DNAHM73325 | 7/2/2014 | Author : dna correspondent | WC :511

For those who have nurtured grievances that their genuine complaints often fail to elicit adequate response from the khaki brigade or get ignored, this comes as good news. Now, the Ahmedabad district (rural) police have set up a first-of-its-kind computerised complaint registration kiosk to redress complainants' issues. The kiosk, like an ATM centre, will be housed inside a booth called the 'Fariyad Nivaran Kendra' (a complaint resolution centre) and will not only record video and audio complaints but also serve as information database about the local police. The complaints will be sent to the respective police, as well as the senior police officials of the area, to act upon. The first such kiosk, which was proposed by the district police under the Suraksha Setu initiative and installed on a pilot basis, was inaugurated outside Sanand police station on Monday by minister of state for home, Rajni Patel, additional chief secretary (home) SK Nanda and state director general of police PC Thakur. The kiosk, costing around Rs1 lakh, comprises a Windows-8 touch screen PC, along with a keyboard and webcam that has been designed by city-based ISL systems. It can be activated by selecting the method of input - video, audio, or typing. Once the video option is selected, the device will start recording for 2 minutes. After the complaint is registered, it will give a confirmation by printing a slip, which the complainant can use for future reference. Also, an SMS will be sent to the complainant's phone. The complaint would be automatically emailed to the superintendent of police (SP), deputy superintendent of police (DySP), control room of the district and the respective PSO.

A police station in Ahmedabad has installed an automated machine to register peoples complaints against police officers. CEN

Explaining the need for such a centre in rural areas, an official stated that there have been many cases wherein complaints about domestic matters and crimes against women went unreported. After the launch, the rural police expect to get more complaints, especially from women and senior citizens. Focussing on the women complainants, a 'seek counselling' option has also been incorporated into it. When this option is selected, personnel from the police women's cell will visit the complainant's residence and help her out. In addition, the kiosk will also serve as a reference database for all the local police stations, including their locations, contact number and the names of officials as also the list of missing persons in the area. What it entails Windows-8 based computer along with a touch-screen interface and a webcam will cost around Rs1-lakh per device to the police. Video, audio recording and typing complaints will be possible on the kiosk. Complainants will get a printed slip as well as an SMS, just like those from ATMs, after successful registration of complaint. Recording/complaint will be immediately emailed to SP, DySP, control room and respective PSOs. Options for women complainants to seek counselling also available. Women's cell cops will visit the complainant's residence after request is received. Database of the area's police stations, including address, contact number and officials' names can also be viewed from it. It will also provide data including pictures and information of missing persons in the respective police jurisdiction.

Article covered in DNA Syndication website for successful implementation of Project.

Photo Gallery



A project launched by Hon.Chief Minister of Gujarat at Patan on 14.08.2014



Project Site at Sanand Police Station Ahmedabad.



A project launched by Hon.Home Minister of Gujarat at Ahmedabad on 29.06.2014



Media Coverage of Ahmedabad Rural Police Initiative of Hon.Home Minister of Gujarat.



Website of Suraksha Setu Complaint Redressal Forum launched by Hon.Home Minister, Chief Secretary Home, DGP of Gujarat and DSP Ahmedabad Rural at Ahmedabad on 29.06.2014



A project Launched by Hon.ACS and DGP Gujarat at Himmatnagar on 25.01.2014



Project launched by Hon.Home Minister, Chief Secretary Home, DGP of Gujarat and DSP Ahmedabad Rural.